STEP

SUCCESS STORY

DEPLOYING FABRIC ON THE GAMING ROOM FLOOR

A busy casino partnered with STEP to allow hundreds of slot machines to be regularly moved around without burdening the Casino's IT team with re-provisioning the network each time.

Client: Midwest Casino

Solution: Dashboard/Fabric Extend, Connect, Attach

1,200
Slot Machines

200+
IT Hours
Saved Per Year

5+ Years
Client History

1 Challenges:

Like most large Casinos, to stay competitive, the marketing team needs to be creative in how they keep the Casino floor looking fresh and different. One way to accomplish this goal is to conduct periodic "Big Lifts" – moving hundreds of slot machines into new positions as part of a re-designed layout to keep visitors engaged. But moving that many slots typically requires hundreds of hours of IT time each year. And while the network is re-provisioned, unused ports could allow anyone to gain network access.

2 Solutions:

STEP worked with the Casino's "Slot Team" on a Fabric Attach solution that allowed hundred of slot machines to be moved anywhere on the floor while the machines automatically reconnected to the network. Any unused ports on the ERS3500 switches using the Fabric Attach were shut down so no one could plug into them and get network access. A perfect example of how Automation can be leveraged on an Extreme Fabric-enabled Network.

3 Outcome:

Thanks to partnering with STEP on the Fabric Attach using Extreme VSP and ERS Switches solution, the Casino's internal IT team could be completely removed from the process of moving the slot machines – an efficiency which saved the Casino hundreds of hours in time each year – that could now be re-focused on other more pressing IT needs. As a result of this success, the Casino further engaged with STEP to help them build out their ISP Network.

Why STEP?

STEP is an award-winning, nationwide IT services engineering firm known for providing cutting-edge services and solving complex IT challenges through a blend of experience and expertise. STEP is not just a vendor but a partner - ready to meet your needs promptly and efficiently.

513.795.6000

www.stepcg.com

info@stepcg.com

50 East RiverCenter Boulevard
Technology Towers Office Building 1, Suite 900
Covington, Kentucky 41011