ST=P SUCCESS STORY

ACHIEVING DEPENDABLE LIVE-STREAMING



Tech company that provides youth sports video partnered with STEP to provide the ability to share, save, and secure their experiences to families who can't attend events in person.



Solution: Cradlepoint NetCloud; CradleCare



Live Streaming

on Smartphone, Tablet or Desktop



Archive Games for Future Viewing



Challenges:

With COVID travel restrictions, the ability for parents and loved ones of youth athletes to see games in person was severely compromised. The importance of providing these games virtually was paramount. Live streaming of Little League Baseball games via satellite or wired broadband resulted in connectivity issues, unreliable picture/sound, and unreasonable costs, all of which created plenty of headaches for deployment and management.

2 Solutions:

STEP helped usher the smooth trouble-free transition to T-Mobile's 5G Network using Cradlepoint's NetCloud W2000 which immediately resulted in the ability to manage all devices from a single pane of glass simple. In addition, STEP and CradleCare were both there to lend their expertise and technical support at all times, for even more peace of mind.

Outcome:

With NetCloud Manager securely in place the client can be assured that all of the Cradlepoints are staying online and meeting (or exceeding) bandwidth requirements. For added security, the close network only serves connectivity to the AXIS cameras in place. With Cradlepoint's 5G solution in partnership with STEP, the streaming service now has the flexibility and performance to give friends and family of youth sports the remote viewing experience they want - and deserve.



STEP is an award-winning, nationwide IT services engineering firm known for providing cuttingedge services and solving complex IT challenges through a blend of experience and expertise. STEP is not just a vendor but a partner - ready to meet your needs promptly and efficiently.

