

# STEP SUCCESS STORY

## TOP LAW ENFORCEMENT AGENCY DEPLOYS RELIABLE, ALWAYS-ON COMMUNICATIONS

Bringing Enhanced Service to Citizens & Communities



**Client: KY State Police**

**Solution:** Reliable, always-on communications



**200**  
Police Cruisers



**16**  
Regional Posts Deployed



**24/7/365**  
Monitoring & Management

### 1 Challenges:

The Kentucky State Police's jurisdiction extends throughout the Commonwealth with its headquarters based in Frankfort, KY. But the heart of its operations resides in regional posts, some located in Kentucky's most rural areas where troopers on patrol may not be within broadband range. Closing these communication gaps was necessary to strengthen their mobile communications infrastructure. When emergencies occur, troopers must be able to communicate with each other, other law enforcement, and public safety agencies.

### 3 Outcome:

By deploying the intelligent router technology throughout the state, troopers now have "always on" connectivity anytime, anywhere - to access and share vital information when duty calls. STEP's VPNaaS Solution not only provides a reliable, secure mobile network, it essentially functions as a backup or failover network that seamlessly restores critical communications in the event of a service disruption or outage, ensuring nearly 100% uptime.

### 2 Solutions:

STEP's VPNaaS Solution provides KSP the ability to reliably access public safety networks, such as FirstNet, at any location no matter how remote. Our network solutions are perfect for public safety organizations that demand secure, reliable, and redundant network communications and are designed for the toughest situations when and where agencies and the community need it the most. Our solution's advanced threat intelligence systems confirm data security at all times and are FIPS 140.2 and CJIS compliant, conforming to federal government and industry data encryption security standards.

### Why STEP?

STEP is an award-winning, nationwide IT services engineering firm known for providing cutting-edge services and solving complex IT challenges through a blend of experience and expertise. STEP is not just a vendor but a partner - ready to meet your needs promptly and efficiently.